

## Safer Policy & Performance Board Priority Based Report

**Reporting Period:** Quarter 1 – 1st April 2013 – 30<sup>th</sup> June 2013

### 1.0 Introduction

This report provides an overview of issues and progress against key service area objectives and milestones and performance targets during the first quarter of 2013/14; for service areas within the remit of the Safer Policy and Performance Board.

The report has been structured by the following key priorities for Safer PPB, as identified in the Directorate and Corporate Plans:

- Community Safety
- Safeguarding and Dignity (including Consumer Protection and Substance Misuse)
- Domestic Violence

The way in which the Red, Amber and Green, (RAG), symbols have been used to reflect progress to date is explained at the end of this report.

### 2.0 Key Developments

There have been a number of developments within the Directorate during the fourth quarter which include:-

#### Community Safety Team

##### **ASB victim & witness support**

Victims in a number of known problem locations across the borough are being supported with action taken against perpetrators such as;

- Closure order served on a resident causing ASB – evicted following court order.
- Following written correspondence and conversation with landlord for a particular perpetrator – inspection of property taken and tenant has received letter outlining how the reported ASB could put result in eviction.
- ASBO files/applications compiled against a particular perpetrator by PCSO and interim ASBO gained
- Notice Seeking Possession served on perpetrator allied to Sound Abatement Notice being served. Offending equipment will be seized if there are further incidents.
- Compilation of ASBO file for main protagonist – interim ASBO granted

##### **ASB Enforcement**

- Partnership Tasking vehicle out fortnightly – NPU's now putting additional weekly Tasking Vehicle out
- Increased CST intelligence reports have resulted in 23 ASB warning letters to parents for:-
  - i) the use of mini motos.
  - ii) youths with alcohol.
  - iii) nuisance behaviour
- Acceptable Behaviour Contract (ABCs) - 10 in April, 1 in May, 18 in June
- 5 potential ASBOs started with witness statement being taken etc - some at final consultation stage

- Summer and Whit holiday ASB planning meeting held with NPU Inspectors
- Work undertaken to reduce ASB in three known problem locations including;
  - i) identifying offenders using covert and overt cameras
  - ii) visiting suspects
  - iii) commencing ASBO files for ring leaders
  - iv) issuing verbal warnings to youths involved in ASB activity

### **Alcohol Harm**

- Pub watch in Runcorn starting up again
- 6 pubs in Runcorn NPU area have agreed to adopt ArcAngel – team are working with Police HQ Communities unit to progress a media launch in due course
- Street pastors in Widnes have gone live - launch event (PCC attended) 1st June
- 8 letters and health related packs sent to adults directed to leave Widnes town centre due to drunkenness (sec 27 notices).

### **Partnership T&C**

- Halloween/ Mischief / Bonfire planning group commenced – will now meet monthly
- Fire initiative re lockable bins started with HBC and HHT
- New bridge contractors to be announced in June – consideration needed for a crime impact survey
- Operation Staysafe (24<sup>th</sup> May) – 51 bottles of alcohol seized, 6 children taken to place of safety as intoxicated, 2 children taken directly home

### **Integrated Offender Management**

- Q4 performance figures show Persistent and Prolific Offenders re-offending down 76% and Repeat Offenders down 39%
- Student from Chester University (social worker) successfully placed in team for work experience.
- Team working with probation to work on test cases to challenge the new LAPSO governance which now restricts full term recall.
- DVD developed with a victim from legal high overdose for training across Cheshire – (drugs day delivered at Wade Deacon)

### **Schools Liaison**

- Started PHSE work with The Grange year 8 students on ASB.
- Meetings with Riverside College to discuss presentations to both students and young adults who would benefit from input on e-safety.
- Currently assisting Halton PCSOs with training aids and guidance for Primary School presentations.
- Met with the new School Based Officer, Pete White, to discuss working together on The TWISTA project for disaffected teenage students.
- Setting up a firearms awareness course for Halton safeguarding heads
- Interviewed the eight Halton candidates for work experience week on 5 July, and will be helping facilitate this event at police HQ

### **Organised Crime disruption**

- Partnership Inspector has met with probation to arrange license conditions for high risk perpetrators when released – comprehensive constraints agreed that mirror gang injunctions
- Briefing from Merseyside police given at Widnes re injunction evidence gathering
- Visit with Knowsley area community safety team re sharing practices
- Briefing chaired by C/Supt Boycott given to strategic partners at Runcorn Town Hall

### 3.0 Emerging Issues

#### Community Safety team

- Anti Social behaviour incidents going up slightly in anticipated seasonal rise caused by school holidays – police and partners activities being directed at hot spot areas
- Preparation for Creamfields festival in Halton

Bonfire and mischief planning well under way – Police and Cheshire Fire would support additional distraction activities e.g. firework displays across Halton to reduce ASB on these key nights.

### 4.0 Risk Control Measures

Risk control forms an integral part of the Council's Business Planning and performance monitoring arrangements.

As such progress concerning the implementation of all high risk mitigation measures will be monitored in Quarter 2 and Quarter 4. However no high risks have been identified for this service area.

### 5.0 Progress against high priority equality actions

Equality issues continue to form a routine element of the Council's business planning and operational decision making processes. Additionally the Council must have evidence to demonstrate compliance with the Public Sector Equality Duty (PSED) which came into force in April 2011.

As a result the Board will receive further information following the completion of the Annual Equality Assessment which will be undertaken during Quarter 3.

There have been no high priority equality actions identified in the quarter.

### 6.0 Performance Overview

The following information provides a synopsis of progress for both milestones and performance indicators across the key priorities that have been identified for Safer PPB, as stated in the Directorate and Corporate Plans.

#### Key objectives and milestones

Ref	Milestones	Q1 Progress
CCC1	Conduct a review of Domestic Violence Services to ensure services continue to meet the needs of Halton residents	
CCC1	Ensure specialist support services for victims of a serious sexual offence continue to be fit for purpose	

## Supporting Commentary

### CCC1: Conduct a review of Domestic Violence Services:

A report is currently being prepared by the Commissioning Team for discussion at Executive Board.

### CCC1: Ensure specialist support services for victims of a serious sexual offence are fit for purpose:

The Cheshire SARC service is being jointly delivered by the St Mary's SARC in Manchester together with Rape and Sexual Abuse Support Centre (RASASC) in Cheshire.

St Mary's SARC provides forensic examinations for clients of all ages while RASASC provides aftercare services for those aged 13 and over including counselling, support and access to an Independent Sexual Violence Advisor (ISVA) who provides support through the criminal justice system.

Children under the age of 13 and their families receive support from the SARC Child Advocate and the NSPCC in Cheshire.

RASASC provide ISVA services to those over the age of 13 with effective referral pathways and communication between the SARC and RASASC ISVAs.



RASASC have received 33 new referrals have been made this quarter, with 4 of those under the age of 17.

All SARC clients contacted within 24 hours of referral; all other clients contacted within 72 hours of referral. Where phone contact could not be made, a letter was sent to the client therefore the longest wait time for contact would be between 3-5 days.



27 initial meetings were arranged – there were 8 DNAs and 19 initial meetings were completed in total.

ISVA hours for this quarter were 115; counselling hours were 214.

### Key Performance Indicators

Ref	Description	Actual 2012/13	Target 2013/14	Quarter 1	Current Progress	Direction of Travel
CCC21 SCS / 1	Reduce the Actual Number of ASB incidents recorded by Cheshire Police broken down into youth and adult incidents (Previously CCC25 [12/13], NI 17)	7228	To maintain and reduce ASB incidents	1929	?	
CCC 22 SCS / SH2	Reduce the number of Arson incidents (previously NI 33) (previously CCC26 [12/13], total deliberate fires per 10,000 pop)	435	514	162	?	
CCC 24 SCS / SH6	Reduce repeat incidents of domestic abuse within the MARAC Cohort (Previously CCC28 [12/13], PA18 [12/13], NI32)		Currently under discussion following CAADA review		?	N/A

Ref	Description	Actual 2012/13	Target 2013/14	Quarter 1	Current Progress	Direction of Travel
CCC 25 SCS / SH7a & HH12	Increase the % successful completions (Drugs) as a proportion of all in treatment 18+ (New Measure) (Previously CCC29 [12/13])	New target	Target to be agreed		?	N/A
CCC 26 SCS / SH8a	Reduce the number of individuals re-presenting within 6 months of discharge (Drugs) (Previously CCC31 [12/13])	New target	Target to be agreed		?	N/A
CCC 27 SCS SH7b & HH11b	Increase the % successful completions (alcohol) as a proportion of all in treatment 18+ (Previously CCC33 [12/13])	New target	Target to be agreed		?	N/A
CCC 28 SCS SH8	Reduce the number of individuals re-presenting within 6 months of discharge (alcohol) (Previously CCC34 [12/13])	New target	Target to be agreed		?	N/A
CCC 29 SCS / SH11	Reduce the re-offending rates of repeat offenders (RO's in the Navigate IOM Scheme – NEW). (Formerly NI 30) (Previously CCC35 [12/13])		To maintain and reduce offending rates for ppo 40% reduction and RO's: 4% reduction	PPO 76.47%  RO 39.78%	?	N/A
CCC 30 SCS / SH13	Reduce the use of custody (Ministry of Justice proposal) (Previously CCC36 [12/13])	10	10	2	✓	↑
CCC 31 SCS / SH14	Reduce the proportion of individuals within the navigate cohort whose offending is substance misuse related (Previously CCC37 [12/13])	New measure	Target to be set once baseline established	See comment	?	N/A
CCC 32 SCS / SH16	Reduce Serious acquisitive crime rate (per 1000 population) (Previously NI 16) from: <ul style="list-style-type: none"> <li>• Domestic Burglary</li> <li>• Theft of motor vehicle</li> <li>• Theft from motor vehicle</li> <li>• Robbery (personal and business)</li> </ul> (Previously CCC38 [12/13])	1652	To maintain reduction in serious acquisitive crime	474  (3.77 per 1000 population)	?	↓
CCC 33 SCS / SH17	Assault with injury crime rate (per 1000 population) (Previously NI 20). (Previously CCC39 [12/13])	1074	To maintain reduction in injury crime rate	196 (1.56 per 1000 population)	✓	↓
PA 3	Percentage of VAA Assessments completed within 28 days	86.73%	82%	88.15%	✓	↑

Ref	Description	Actual 2012/13	Target 2013/14	Quarter 1	Current Progress	Direction of Travel
PA 4	Percentage of VAA initial assessments commencing within 48 hours of referral	77.76%	65%	31.03%		

### Supporting Commentary

#### CCC21: Reduce the actual number of ASB incidents:

Numbers have increased by 6% this quarter across Halton. (105 more recorded ASB incidents when compared to the same quarter last year)

The rise in Runcorn recorded in ASB during April 2013 can be attributed to an increase in the number of neighbour disputes between several families who are now in receipt of support from the Victim and Witness coordinator.

The rise in Widnes recorded in ASB during June 2013 can be attributed to an increase in Victoria Park, Brandon and Bechers around mini motos and youths. Both the Children and Enterprise Commissioned service and the Community Safety Team are paying enhanced attentions in the area to enforce where necessary and encourage improved behaviours. An increase also in neighbour disputes is being managed by the Victim and Witness Coordinator.

#### CCC22: reduce the number of arson incidents:

Deliberate fire incidents were at their lowest in 2012/13 in Halton and this trend continued across the whole of Cheshire.

In Halton, there was a 22% year on year decrease, mostly attributed to the 24% decrease in small deliberate fires (formerly NI33ii) often linked to anti social behaviour.

Incidents of this type also decrease nationally, with every Service in England recording a decrease. This has never been seen before and was linked to the above average rainfall experienced during the year.

It must also be noted however, that Cheshire Fire and Rescue Service undertake Community engagement activities and internal incident and intelligence scrutiny that have also led to a reduction of these incidents. Some examples of these are:

- Youth engagement activities including: RESPECT, the Phoenix Project, 2 X Fire Cadet units, Princes Trust and Fire Station Community Garden at Runcorn.
- Established Police Notification Reporting (PNR) process so deliberate fire information and intelligence gathered by fire crews is user friendly and accessible between partners.
- Following every deliberate fire a report is completed and sent a 'single point of contact' (SPOC) in the Police. Each of the stations in Halton produce a monthly arson report to identify trends and peaks in arson activity which is shared with partners from the Borough Community Safety Team. Areas of high activity are reported to the Halton Tasking and Coordination Group, in order to shape a multi-agency approach to the problem.
- Each of the stations have dedicated 'arson routes' which are reviewed monthly to encompass the areas of greatest anti-social fire activity. Crews patrol the areas in their fire appliances to act as a deterrent and provide reassurances to the community. They actively knock on doors and remind residents to stow away bins and likewise, businesses to arrange for skips to be removed once full.
- Advertising/ Marketing on fire appliances ref crime and arson prevention.
- Fitting of Domestic Fire Retardant Letter box covers to the vulnerable.
- Fire Safety Enforcement activity in areas of high risk for arson.
- Joint SMART Water/crime prevention/home fire safety initiatives with Police and Partners.
- Multi-agency Halloween and Bonfire initiatives.

#### CCC24: reduce repeat episodes of domestic abuse:

We are currently exploiting the CAADA recommendations.

CCC25: increase the percentage of successful completions of drug treatment:

New measure under discussion

CCC26: reduce the numbers of individuals re-presenting to drugs services within six months of discharge:

New measure under discussion

CCC27: increase the percentage of successful completions of alcohol treatment:

New measure under discussion

CCC28: reduce the numbers of individuals re-presenting to alcohol services within six months of discharge:

New measure under discussion

CCC29: reduce the re-offending rates of repeat offenders:

There is no comparable data for this time last year as the way the measure is recorded has changed

CCC30: reduce the use of custody for young people:

Performance has

CCC31: reduce the proportion of individuals whose offending is substance misuse related:

The current strategic navigate report includes data for those on the scheme where offending is influenced by substance misuse. However it does not capture specific data in relation to a reduction in reoffending because substance misuse has reduced or ceased.

CCC32: reduce the serious acquisitive crime rate:

The cumulative figure per 1,000 (based on population of 125,700) for Serious Acquisitive Crime within Halton is 3.77 for the period April 2013-June 2013 which equates to 474 crimes of which; 312 crimes were in Widnes and 162 in Runcorn.

CCC33: reduce the assault with injury crime rate:

The cumulative figure per 1,000 (based on population of 125,700) for Assault With Injury Crime within Halton is 1.56 for the period April 2013-June 2013 which equates to 196 crimes of which; 112 crimes were in Widnes and 84 in Runcorn.

PA3: percentage of adult abuse assessments completed within 28 days:




On track to achieve target by the end of the year.

PA4: percentage of adult abuse initial assessments commencing within 48 hours of referral:

Q1 performance is lower than expected - work is on-going to ensure we achieve the target by end of year.




## 7.0 Explanation of Symbols

Symbols are used in the following manner:

Progress		<u>Objective</u>	<u>Performance Indicator</u>
Green		Indicates that the <u>objective is on course to be achieved</u> within the appropriate timeframe.	<i>Indicates that the annual target <u>is on course to be achieved</u>.</i>
Amber		Indicates that it is <u>uncertain or too early to say at this stage</u> , whether the milestone/objective will be achieved within the appropriate timeframe.	<i>Indicates that it is <u>uncertain or too early to say at this stage</u> whether the annual target is on course to be achieved.</i>
Red		Indicates that it is <u>highly likely or certain</u> that the objective will not be achieved within the appropriate timeframe.	<i>Indicates that the target <u>will not be achieved</u> unless there is an intervention or remedial action taken.</i>

### Direction of Travel Indicator

Where possible performance measures will also identify a direction of travel using the following convention

Green		Indicates that <b>performance is better</b> as compared to the same period last year.
Amber		Indicates that <b>performance is the same</b> as compared to the same period last year.
Red		Indicates that <b>performance is worse</b> as compared to the same period last year.
N/A		Indicates that the measure cannot be compared to the same period last year.

### Operational Director Initials

**PMcW** - Paul McWade – Operational Director Commissioning & Complex Care

**SWB** - Sue Wallace Bonner – Operational Director Prevention and Assessment